

REPAIR FORM

1. CUSTOMER DATA

Please complete this form DIGITALLY and IN CAPITAL LETTERS.

Name
Address Zip
City Country
Phone or mobile Email Address

2. DEFECT

Please indicate position of the defect.

Shoulder strap (67*)

Zipper

Quantity:

Principal (50*)

Small (51*)

Seams (53*)

Inside

Outside

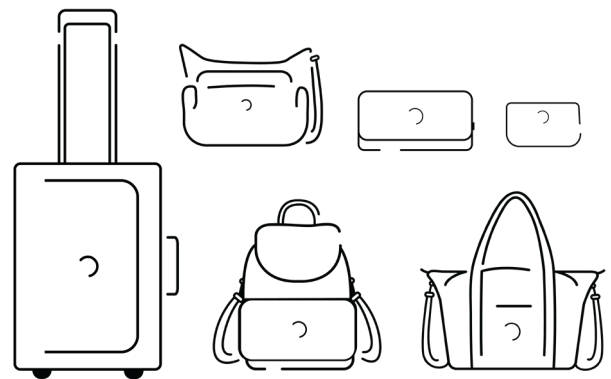
Buckle (20-79-80-81*)

Wheel (52*)

Velcro (18*)

Handle (70*)

* = Internal use



3. REPAIR / REPLACEMENT

Please add a copy of your proof of purchase.

If the defect is covered by warranty and you cannot repair my Kipling product with the original spare parts (same colour zips, straps,...),

I would prefer:

A replacement by the same or similar product (free of charge).

A repair done with alternative spare parts (other colour zip, straps,...).

To have it back unrepaired.

4. REPAIR AT CHARGE

If the defect is not covered by warranty we can offer the consumer a repair at charge.

Please indicate the choice of the consumer below:

Yes, the consumer agrees with a repair at charge if the defect is not covered by warranty.

Please send the bag back unrepaired if the cost is higher than €.

You'll be contacted by e-mail for the correct price.

No, the consumer does not agree with a repair at charge if the defect is not covered by warranty.

Please send the bag back unrepaired.

Please fill out this form and send it together with your Kipling Product to the address below:

VF Warranty Repair Kipling
Rojna 79, 91-134 Lodz
Poland