

# REPAIR FORM

**\*For UK only**

**kipling** | Live.Light

## A. CUSTOMER DATA

**Please complete this form in capital letters**

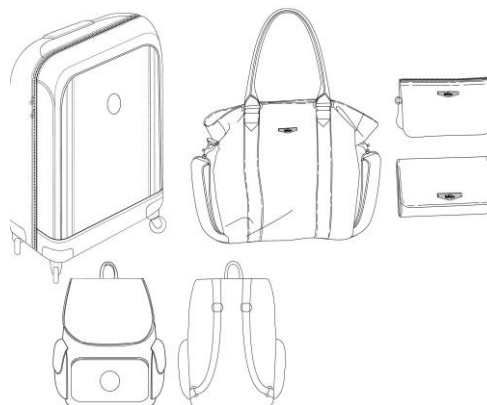
Name.....  
Address..... Zip.....  
City..... Country.....  
Phone or Mobile..... Email Address.....

## B. DEFECT

**\*Internal use**

**Please indicate position of the defect**

- ☐ Shoulder strap (67\*)
- ☐ Zipper
  - Quantity: .....
  - ☐ principal (50\*)
  - ☐ small (51\*)
- ☐ Seams
  - ☐ inside
  - ☐ outside
- ☐ Buckle (65-79-80-81\*)
- ☐ Wheel (52\*)
- ☐ Velcro (60\*)
- ☐ Handle (70\*)



## C. REPAIR / REPLACEMENT

**Please add a copy of your proof of purchase.**

If the defect is covered by warranty and you cannot repair my Kipling, I would prefer:

- ☐ a replacement by the same or similar product (free of charge)
- ☐ to have it back (unrepaired)

Please indicate if:

- ☐ you would prefer a repair rather than a replacement by a similar product (eg. different colour)

## D. REPAIR AT CHARGE

If the defect is not covered by warranty we can offer you a repair at charge.

Please indicate your choice below:

- ☐ Yes, I agree with a repair at charge if the defect is not covered by warranty. Please send the bag back unrepaired if the cost is higher than.....£. (You will be contacted by e-mail for the
- ☐ No, I do not agree with a repair at charge if the defect is not covered by warranty. Please send the bag back unrepaired.

**Please fill out this form and send it together with your Kipling to the address below: \***

Scottish Mountain Gear  
3 Broughton Park  
Newhailes Industrial Estate  
Newhailes Road  
Musselburgh  
East Lothian  
EH21 6SY

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